

**Re-Chrome Contract**

**This re-chroming contract is in place to assist in communications between all parties to help insure a smooth re-chroming transaction.**

Name: \_\_\_\_\_

e-Mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Telephone Price Quote: \_\_\_\_\_

C#: \_\_\_\_\_

Description of Wheels: \_\_\_\_\_

Description of work to be completed: \_\_\_\_\_

California Chrome Wheel Inc. uses the most current technology along with the strictest attention to details making the highest quality products available today. This has made us an industry leader in quality. However, all work performed during re-chroming is done on a "best effort basis" and does not guarantee a perfect part, as many unknown variables may exist such as unseen corrosion or deterioration of the base material (pitting).

To re-chrome a wheel that has been previously chrome plated is a very special procedure. Please review our web site on the re-chroming section to understand these circumstances. Unlike chrome plating a raw, as-cast, machined, polished or painted wheel; an existing chrome plated wheel requires additional steps and extra care. All wheels are thoroughly inspected upon receipt at California Chrome Wheel.

Due to the nature of telephone estimates, the actual repair costs may differ from original assessment. For example: There may be lateral run out that is not visible during inspection without spinning the wheels at speed. If the cost is higher, we will contact you with an exact figure based on our professional examination of the wheels. It is our job as a professional in this field, to determine all necessary re-chroming / repairs that need to be done. You as the customer ultimately make the decision on how much work is to be performed.

Customer expectations may be unrealistic since the new chrome plating will show any imperfections in the base material. An imperfection in the base material may not be visible until the old plating has been removed. Similar to the damage caused to wood by termites, some damage may not be visible from the outside. Aluminum alloy wheels are a softer material than the metals plated on them and corrosion will attack the softer metal first.

You can call us to confirm we have received your wheels, and to verify what work you want California Chrome Wheel to perform. Please allow at least ten to fifteen business days after confirmation of receipt before calling on the status of your re-chrome. Processing time will vary depending on the work to be performed, and can be anywhere from ten to twenty five business days.

Keep in mind, every effort is given to provide the best possible results, but we do not remanufacture, recondition or restore the base materials of the parts. The final result of the finished product depends on many variables. These factors include but are not limited to; the condition and quality of the base metals and the type of metal, any porosity from the casting of the wheel, damage or corrosion to the wheel, the age, size, shape and design of the wheel, accidents or shipping damage, and the ability of the chrome plating process to adhere to these materials.

I have read and understand the information above and the terms, conditions, and warranty information on the calchrome.com website. I also agree that work is done on a "best effort basis" and this does not guarantee a perfect part. I authorize California Chrome Wheel Inc. to process my wheels and agree to submit payment in full via check or money order (except for freight charges) prior to any work being performed. Freight charges, which are to be determined later, can be paid by MasterCard / Visa / COD.